

**Claude Systems 2000 / 2100 / Combo Audio System – OPERATORS CHECK LIST**

***CLAUDE 2000 AUDIO UNIT***

**Is it a CLAUDE system?**

(Does it say CLAUDE SYSTEMS anywhere on the unit, power supply, microphones or speakers, etc?)

**“Is it switched on?”**

Ensure the red ‘power on’ light is illuminated.

**If the ‘power on’ light is NOT illuminated**

Check that the red switch is pressed ‘in’, and that the power supply adaptor is plugged in and switched on at the wall socket.

**If it is ‘ON’, Switch the system OFF**

Using the red on / off switch, establish that the ‘Power on’ light goes out.

This will ensure that the correct Claude unit is being checked.

Switch system back on and establish the red power on light is back on.

**Once it has been established that the system is ON**

Rub the face of the microphone with fingers or hand, this should make a noise through the speaker on the other side of the screen. In the case of the Pod system, or if generally unsure of what the microphone is, rub both. This will identify the microphone.



*CLAUDE 2000 AUDIO UNIT*



*CLAUDE 2100 AUDIO UNIT*

***CLAUDE 2100 AUDIO UNIT - Follow the 2000 instructions above.***

**Additional**

Check to ensure that the Staff and Customer volume control knobs on the face plate of the 2100 unit have not been turned down. Adjust if necessary to required volume

***CLAUDE 2100 COMBO AUDIO UNIT - Follow the instructions above***

**Additional**

Tap the microphone on the end of the gooseneck with finger to check for rubbing noise at speaker on opposite side of Glass Screen.

If no noise is heard, check that the switch on the combo unit is on and repeat test.



*CLAUDE COMBO*

In the event that no power or sound from speakers is determined, check all connectors at the rear of Claude unit to ensure that they are fully located.

**Health and Safety**

All equipment is low voltage and therefore there are no Health and Safety implications when operating the system. There are no serviceable parts inside the unit.

**CLAUDE SYSTEMS LTD**

**HELP DESK**

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